advisable to me at this time, it occurs to me that, unless you pay this bill the only alternative would be to bankrupt the estate, in which event you would be called upon by the Referee in Bankruptcy to pay the bill, unless you had some good and adequate defense. This procedure would cost approximately $150.00, which would be good business for the attorney, but not so good for Mrs. Olsen.

10222 As I can see no reason whatever why you should not pay this bill and every reason why you should pay it, I am asking that you send a check for the amount of the claim, viz; $334.00, making the check payable to me, if you like or, if you prefer, to Mrs. Olsen and to me, or to Mrs. Olsen.

Trusting that you will see your way clear to assisting this old lady in her dire need, I am,

Very truly yours,

C. W. Halderman.

CWH:BLM.

10223 (Letterhead of National Hospital Association)

January 3, 1948

Mr. Charles W. Halderman
Attorney at Law
536 Commercial Street
Astoria, Oregon

Re: Mr. Hans Olsen, deceased
Employe of Clatsop County Court

Dear Mr. Halderman:

We have for acknowledgment your letter regarding the doctor bill of Hans Olsen, deceased.

In reply, we are sorry that Mrs. Olsen should have been troubled in this matter, but she apparently has a misunderstanding of the contract under which her husband was covered. The contract undertakes payments for necessary medical and hospital services under the provisions stipulated, but it makes no provision for payment of moneys or other benefits to a deceased's relatives or heirs. The payments may be made to the members or to their attending doctors or hospitals, but they are generally made direct

as protection to the doctors and hospitals in their collections. This explains why payment was made to the hospital in this case. However, if a member has paid his accounts, he is reimbursed in the amount to which he is entitled under the contract, but if the member is deceased and his account has been paid, reimbursement, of course, is made to the estate. In all cases it is necessary, for purposes of audit, that the Association be in receipt of properly itemized statements showing the condition treated and the services that were furnished.

In the case in question, it seems that Mr. Olsen's doctor does not accept payment from insurance companies and for some reason, which is not explained, the doctor failed to furnish itemization of his services, notwithstanding he had several times been requested to do so. However, with receipt of the doctor's statement enclosed with your letter, we have been able to audit the claim which, based on the schedule in use at that time, is $203.00. Our problem is to know to whom to make payment since you advise that the estate will not be probated, and we shall appreciate your advising us.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB B
cc County Court of Clatsop

10224 Jan. 5, 1947.

Mr. C. C. Bechtold,
General Manager,
National Hospital Assn.,
732 S. W. Third Avenue,
Portland, Oregon.

Re: Hans Olsen, deceased,
Employee Clatsop County Court,

Dear Mr. Bechtold:

Your very kind letter of the 3rd instant, in regard to above matter leaves me in a quandry.

Mr. Olsen left absolutely no estate of any kind. Mrs. Olsen has nothing and is unable to do work of any kind. You intimate that the Hans Olsen estate should be probated to justify your payment of the money due, for doctor's bills under your contract, and you are absolutely correct in your attitude. Were you to pay the money you mention, $203.00, that would be the only money in the estate and to probate for that sum would work a real hardship upon Mrs. Olsen. The minimum these days for probating an estate is $100.00 and I surely would not charge her any such sum under the circumstances. In fact, I much prefer to settle the matter otherwise, with no fee whatever to me, than to put her to the necessary cost and expense of a probate. If you are willing to do so, I am willing to have Mrs. Olsen, and anyone else who may know her to be the only heir-at-law, sign an affidavit to that effect, and if you can pay the money on that evidence we could clear the matter very easily and I will make no charge whatever for my services, in order to help the poor old lady. She feels, of course, that the doctor must be paid and is very much worried about it. If you are willing and able to cooperate we could clean the matter up and dispose of it.

Very truly yours,

C. W. Halderman.

CWH:BLM.

If you cannot do this I presume the only way out is for me to have her appointed administratrix and get out of it the best way possible. I understand you will pay her if she is appointed administratrix.

10225 (Letterhead of National Hospital

January 12, 1948

Mr. Charles W. Halderman
Attorney at Law
536 Commercial Street
Astoria, Oregon

Re: Hans Olsen, Deceased
Employee Clatsop County Court

Dear Mr. Halderman:

In answer to your letter of January 5, we shall be pleased to cooperate with you in your efforts to help Mrs. Olsen, and it will be agreeable with us to pay her deceased husband's doctor account in the manner you suggest if it can be satisfactorily shown that there are no other claims for medical or hospital expenses, and that the burial expenses have been paid.

But in accepting this manner of paying the claim, and with your offer to donate your services in making the collection, it occurs to us that Dr. Straumfjord probably would also like to help Mrs. Olsen by letting her keep a part of the payment for her personal use. If this will be agreeable to Dr. Straumfjord, I should like to suggest that the payment be made in two checks drawn to you, one in whatever amount the doctor wishes to help Mrs. Olsen, the other for the doctor, and which you can endorse over to them. We will await your advising us, if this meets your approval.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB:pk
cc Clatsop County Court

10226 Jan. 23, 1948.

Mr. C. C. Bechtold,
General Manager,
National Hospital Assn.,
732 S. W. Third Avenue,
Portland 4, Oregon.

Re: Hans Olsen, deceased.
Employee Clatsop County Court.

Dear Mr. Bechtold:

I have received your favor of the 12th instant in regard to the above matter.

There are no other medical or hospital expenses as all have been paid. I can send you a receipt, if you wish, from the Hughes-Ransom Mortuary as to the funeral bill and I am assured there are no other bills.

While I do not feel justified in asking the Astoria Clinic (Dr. Straumfjord) as to his willingness to deduct something from their bill for services rendered Mrs. Olson, I will suggest to Mrs. Olsen that she ask them for a discount. From statements made to me by Mrs. Olson I gather that Dr. Straumfjord has been more than generous with her in regard to services rendered her over quite a long period of time, as I understand from her that they have charged her very little, if anything, for their services rendered her. You know, of course, that she is not at all well and has been unable to do work of any kind for a long time.

In view of all the circumstances I, personally, can see no reason why you should hesitate to pay the claim. It was presumed, of course, when the insurance was taken that all claims would be paid and I can see that it makes any particular difference as to the manner.

If you will send the check to me I will pay it all to Mrs. Olson and send you her receipt for the full amount. There may, of course, be something behind all this about which I assure you I know nothing. I have handled other insurance cases in the manner suggested to the mutual satisfaction of all. I do not want to put Mrs. Olson to the expense of a probate. This would be good business for me, but darned poor business for Mrs. Olson. It will be deeply

appreciated if you will cooperate and send the check to me.

Very truly yours,

C. W. Halderman.

CWH:BLM.

10227 Feb. 16, 1948.

Mr. C. C. Bechtold,
General Manager,
National Hospital Assn.,
732 S. W. Third Ave.,
Portland 4, Oregon.

Re: Hans Olsen, Deceased,
Employee Clatsop County Court.

Dear Mr. Bechtold:

In your letter of the 12th ult., in regard to above matter you assured me you would be pleased to cooperate with me in my efforts to help Mrs. Olsen and that it would be agreeable to you to pay her deceased husband's doctor account in the manner I suggested if it can be satisfactorily shown there are no other claims for medical or hospital expenses and that the burial expenses have been paid.

In my answer to the above letter I write you on January 23rd that all claims, except doctor bill, have been paid. If you desire evidence that there are no other claims and will kindly advise what kind of proof you demand I will do my best to secure such evidence as you may require. I was somewhat disappointed by not hearing from you in answer to my letter to you of the 23rd ult., but presumed you were out of your office.

Will you kindly advise me definitely as to your intention in this matter. As stated heretofore, if it is necessary for me to have Mrs. Olsen appointed administratrix of her husband's estate to secure payment of this money I presume I will have to go ahead and do it. As stated to you heretofore, Mrs. Olsen has nothing and I will have to do the work for nothing, as Mrs. Olsen would require all the money for her own personal use. As you know the doctor's bill amounts to $334.00, and it will take her a long time to pay off that obligation, which I doubt she will ever be able to do.

You stated to me in your letter of January 3rd that your audit of the claim shows the amount of $203.00 to be due under the contract.

Please let me know if I must probate and if you will pay the money over to Mrs. Olsen if I do probate the Estate. It would help Mrs. Olsen and save me a lot of free work if you would send the said amount of $203.00 to me or Mrs. Olsen and I will send you her receipt in full. Please let me hear from you so I will know what it is necessary to do to fully satisfy you.

Very truly yours,

C. W. Halderman.

CWH:BLM.

10228 (Letterhead of National Hospital Association)

February 17, 1948

Mr. Charles W. Halderman
Attorney at Law
536 Commercial Street
Astoria, Oregon

Re: Hans Olsen, Deceased (2/8/47)
Employee Clastop County Court

Dear Mr. Halderman:

I wish to again ask forgiveness for my delay in answering your letter of January 23, but as I explained in our telephone conversation this morning, I have been away from my offices and as a result am considerably behind in my work.

However, I sincerely appreciate your interest in this matter and in view of your attitude, I am accepting your suggestion in your letter of February 16, and you will find our check enclosed.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB:pk
Enc.

10029 Portland 4, Oregon 2/19/48 am

NATIONAL HOSPITAL ASSOCIATION
732 S. W. THIRD AVENUE
PHONE ATwater 5291

IN ACCOUNT WITH

Mr. Charles W. Halderman
Attorney at Law
536 Commercial Street
Astoria, Oregon

Check No. .....

Amount $203.00

The enclosed check is in payment of the following:

Olsen, Hans Med County Court of Clatsop Co.
3/28 to 8/29/44 ..... 203.00

letter/pk

Defendants' Exhibit 1935

10230 (Letterhead of National Hospital Association)

December 15, 1937

Dr. Jon V. Straumfjord
Astoria, Oregon

Dear Doctor:

We recently received statements from you for care of a total of forty-two patients, employes of various companies in the Astoria district. In checking over these statements which are for care of patients for various medical conditions we find that out of the forty-two patients who consulted you charges were made for complete examinations in twenty of these cases, and in fourteen of them an additional charge of $2.00 was made for routine office laboratory work.

Considering the total number of patients who consulted you the number requiring special examinations seems to be entirely out of proportion. We appreciate that some of the cases require more extensive work than others, and therefore in the past have paid a $3.00 fee for first call where complete examination including office routine lab-

oratory is necessary, but the ordinary case, as you know, involves only a charge of $2.00 for first office call. These accounts are being paid as rendered with the exception of the additional charges for routine office laboratory which we consider as included in the examination fee, but we call it to your attention as we believe you will agree that the number of cases for which complete examinations were done is out of proportion.

This letter is not written in the spirit of criticism of your work as our relations with you have been very friendly, and we hope to continue—but we believe you can also appreciate the Association's position in this regard.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP:mk

10231 January 15, 1938

Dr. C. G. Sabin
Medical Dental Building
Portland, Oregon

Dear Doctor Sabin:

I am writing you personally because of our long acquaintance and I think mutual respect for each other.

To begin with, I recognize the many problems and the many physicians you have to deal with, having myself been connected with industrial work. We have had several letters from your Mr. Page calling our attention to our charges and suggesting how and when we should treat your men—perfectly friendly letters but some of them get on our nerves and we feel are rather arbitrary and unreasonable. There certainly is no desire on our part to chisel. We are conscientious in our work. A patient is a patient. When we feel that a patient should have a physical examination we give it. Many times, of course, we find little pathology. Many of the men have been to other physicians for chronic complaints and wish a more complete examination. We feel that the first time we see a patient, if for some chronic complaint, he should have a physical

examination and often some laboratory work, I do not feel that we are over doing these examinations. Also, I believe, if you people will compare the charges of 100 cases of average physicians with 100 cases of ours, our charges will compare favorably.

You will note that Mr. Page states in his letter of December 15th, paragraph one, "and in fourteen of them an additional charge of $2.00 was made for routine office laboratory work." This is a mistake, the $2.00 charges represented Kahns. This may seem too many Kahns for the 42 patients, but as you know the proportion of cases do not always run true to form. We could have, and do have, a run of many cases without any Kahns. Most of us, and I believe you, feel that a Kahn should be done as a routine in physical examinations but of course we do not do it with your men unless certain symptoms warrant it.

A letter from Mr. Page regarding Mr. Harold Luhr, manager of Piggly-Wiggly Company Store, is an-
10232 other case in point. This man is an intelligent conscientious chap. He undoubtedly has a so called chronic appendicitis, probably retrocecal, and is having real trouble. We have gone over him thoroughly several times—a "complete examination," kidneys and all. We are convinced that he needs an operation. According to him he is in misery much of the time. We cannot at the present time say it is *acute*.

Doctor, we wish to be entirely fair but we must insist that we have the privilege of treating all patients according to our judgment. We think this should be understood. If we cannot, then we would prefer them to go somewhere else. I assure you that we hope to continue taking care of your men.

Kindest regards,

Frank E. Boyden, M. D.

FEB:A

10233 DRS. SABIN, BELKNAP AND WISE

509 Medical-Dental Building
Portland, Oregon

January 21, 1938.

Dr. Frank E. Boyden,
Astoria, Oregon.

My dear Doctor Boyden:

I received your letter of January 15th some days ago, and have delayed answering until I could look up the circumstances and be thoroughly informed about them.

I am glad that you felt that you could write me in this way, and I will answer it in the same spirit.

I will enclose a report which Mr. Bechtold sent me in reply to my inquiries which is more or less self explanatory.

Personally, I think that the criticism which I feel you have some justification in making, is really not due so much to what was said in the letters in question, as to the manner in which it was said, and without a little more consideration as to who it was said to. You, yourself, have had considerable experience in this kind of work, and you know that a man in Mr. Page's position spends the entire day going over bills and charges, many of which he is completely justified in scanning with considerable incredulity. I think he should have, however, stopped to think of the individuals that he was dealing with, and perhaps even so, should have tempered the language of his letters a little more.

As far as I can control this matter, we are very insistent that the doctors in whom we have trust, both as to their professional ability and as to their personal integrity, should be given the freest reign possible in the treatment of their cases.

In sending you this report, which really was not intended for you, but for my own information, I hope you will read it with due consideration for the problems which we have before us at all times.

I was very glad to hear from you and really hope that sometime when you are in town you will drop in to see me.

With best personal regards, I am

Yours very truly,

(Signed) C G SABIN
C. G. SABIN, M. D.

CGS.g.

10234 (Letterhead of National Hospital Association)

January 21, 1938

Dr. S. G. Sabin
Medical-Dental Building
Portland, Oregon

Dear Doctor:

I have reviewed the copies of the letters from this office that were sent to you by Drs. Boyden & Straumfjord of Astoria, and in the absence of the copy of the letter which they sent to you I am at a loss to know the nature or extent of their complaint. However, I assume that they are taking exception to the contents of Mr. Page's letter to Dr. Straumfjord of December 15 relating to frequency of special examinations and laboratory charges and to his letter to Dr. Boyden of January 3 in which we inform the Doctor that the Association does not authorize appendicitis operations as a preventative for future attacks. Without understanding all the circumstances it may seem that there is some justification for the Doctors' position. However, if they will consider that this Association's work is in the same class as other insurance dealing with the care of the sick and injured, and that it is necessary that we make careful inquiry into charges and the employees' eligibility to service, I fail to see where they should have taken any exception to these letters.

Referring first to the letter to Dr. Boyden: On December 1 we received a letter from Dr. Straumfjord in which the Doctor requested authority for intravenous pyelogram and suggested an appendectomy if the pyelogram showed negative. This letter was answered on December 4 giving authority to proceed with the examination at the Association's expense. Later, on December 28, Dr. Boyden wrote us about the case stating that the pyelogram has been made and the kidney was found to be entirely clear. In

that letter he requested authority to remove the appendix. Mr. Page replied to his letter authorizing the appendix operation if the man had an acute attack but notified the Doctor that the Association does not assume the expense of appendicitis operations as preventatives for future attacks. Going back to Dr. Straumfjord's letter dated December 1 we find that the patient had symptoms suggestive of a chronic recurrent appendicitis. Since Mr. Page's information to the Doctors on this case is strictly in accordance with the facts, I see no reason why Dr. Boyden should have taken exception.

10235 Taking up the letter Mr. Page wrote to Dr. Straumfjord: This deals with forty-two bills (showing an average charge of $5.21 per patient) which the Doctor mailed to us on November 25. An investigation of these bills shows conditions ranging from "acute colds" to examinations for "urinary frequency; small indirect hernia" and "marital sexual maladjustment" which conditions seem to have been the most serious. Out of this number of bills we find that the Doctor charged for twenty special examinations—fourteen of which contained additional charges of $2.00 each for blood and urinary analysis. In other words, out of every two patients the Doctor made a charge for one special examination. This percentage seemed to us to be entirely too high and is way out of proportion to our experiences with other doctors, and while Dr. Straumfjord undoubtedly rendered these services we cannot help feeling that had these patients come to him as private patients the number of special and laboratory examinations would have been considerably less. The Doctor underscored Mr. Page's statement that "the accounts are being paid as rendered with the exception of the additional charges for routine office laboratory". In the fourteen cases in which there were additional charges of $2.00 for laboratory work there were a number which contained charges for subsequent service.

SUMMARIZING: Considering the fact that a large percent of these patients are from the low wage-earning group, many of whom have been out of work for several months, and the fact that experience shows that at least fifty percent of calls on doctors would not be made if the patients were expected to pay the bills themselves (which facts are known to Drs. Straumfjord & Boyden), we sincerely believe the doctors have received pay considerably in excess of that which they would have received from the pa-

tients themselves, and therefore they should not question the omission of charges for routine office laboratory work that is general recognized as a part of the special examination charges. Speaking from the Association's point of view, I am sure you realize that it is necessary that we watch our costs, and the Doctors should bear in mind that the Association covers hundreds of patients who might be employed for a period of from one week to a month, and, therefore, it would not be possible to bear the expense of treatment of pre-existent conditions or treatment as preventative for future attacks.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB/mk

Defendants' Exhibit 1936

10236 (Letterhead of National Hospital Association)

February 25, 1936

Dr. J. B. Straumfjord
Astoria, Oregon

Dear Doctor:

We have received a statement from the Dayton Drug Company of Astoria covering forty prescriptions issued to Wm. Otis during the months of November, December, and January. These prescriptions were written by you and since we have had no report from you on this case and the number of prescriptions is unusual, we would appreciate very much if you could furnish us the complete information on this case.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP LEH

Defendants' Exhibit 1937

10237 (Letterhead of National Hospital Association)

April 24, 1937

Drs. Straumfjord & Cone
Astoria, Oregon

Dear Doctors:

Included with March bills we find a statement for care of Bert Cardson, an employe of the Gilpin Construction Company, who was given skin sensitization tests. We do not find that these tests were authorized. However, this account is being approved for payment.

In the future in order to avoid misunderstandings we request that cases of this kind be reported and authority obtained before the service is rendered.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk

Defendants' Exhibit 2501

10238 (Letterhead of National Hospital Association)

January 17, 1930

Dr. L. D. Inskeep
Medford, Oregon

Dear Doctor:

* * * * *

As you may recall, the Association adopted the Full Coverage Plan the first of last May, and since that time it is being generally accepted in preference to the former Standard Plan. However, there is some question arising as to our being able to continue under the Full Coverage Plan at the small increase in rate of Fifty Cents per month, and there is also a question if we will be able to increase this rate. Therefore, if we are to continue under the plan it is necessary that we have the fullest cooperation of our

doctors, to the end that we are not called on to treat cases that are not properly our's, and also that unnecessary hospital cases and other expenses be avoided. You of course understand that no operation is to be performed at the expense of the Association without permission is first obtained from us. Further, any case in which there can be any question as to this Association's liability must be reported to us before any extended treatment can be furnished at our expense.

Yours very truly

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
General Manager

CCB J

Defendants' Exhibit 2503

10239 October 7th, 1931

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Re: Allen P. Keopp—Calif. Oregon Power Co.,

Gentlemen:

This man has been in the Sacred Heart Hospital with lobar pneumonia and I found it necessary at the time of the crisis to have a private room and special nurse for him as he was seriously ill at that time.

The pneumonia dissolved by Lysis rather than by crisis and I needed a nurse for more than three days. Yesterday I spoke to your representative, Mr. Mihalsick, in regard to the case and he gave permission for a special nurse to be retained on the case for two or three days longer and suggested that I write you stating that he had given such permission.

Thanking you for the courtesy extended and allowing me to so well take care of this man, I am,

Very truly yours,

LDI/K.

10241 (Letterhead of National Hospital Association)

October 9, 1931.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We acknowledge your letter of October 7th wherein you report the case of Allen P. Keopp an employe of the California Oregon Power Company who has been under your care in the Sacred Heart Hospital for lobar pneumonia.

We note you thought it necessary to place a special nurse on this case which was authorized by our Mr. Mihalcik.

While the Association is willing to provide the services of a special nurse when it is absolutely necessary we ask that you keep our interests in mind and discharge the nurse just as soon as it is possible to do so.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

Defendants' Exhibit 2505

10242 (Letterhead of National Hospital Association)

December 7, 1931.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We are now in receipt of a statement from Dr. B. L. Lageson for full mouth x-ray and treatment of teeth in the case of Ben J. Trowbridge an employe of the People's Electric Store on July 17th and 21st.

In checking back our records we find that this man was under your care and had an x-ray at the Sacred Heart Hospital. We do not, however, have any record of a report

from you showing that it was necessary for the man to have a full x-ray and treatment of his teeth, nor do we find where we authorized such service.

Will you kindly give us a complete report on the case in order that we may consider the account presented by Dr. Lageson.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W. J. PAGE
W. J. Page
Office Manager.

WJP/Mc

10243 December 9th, 1931,

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Gentlemen:

In regard to the treatment of Ben J. Trowbridge, employe of the People's Electric Store, by Dr. B. L. Lageson, I believe if you will look up the correspondence in your files, you will find that I was treating Mr. Trowbridge for an acute myocarditis and permission was asked of you for the necessary dental work at that time. Silence being taken as consent, the work was proceeded with and it was discovered that Mr. Trowbridge had some particles of fillings and a broken root, which were infecting his jaw.

After this was cleaned up Mr. Trowbridge's condition improved very rapidly and he quickly returned to his work, as general manager of the People's Electric Company.

I feel certain the infection around the broken root and fillings left in the jaw were responsible for this condition, and failure to remove them would have meant failure to make such a prompt recovery.

Very truly yours,

DCH/K.

Defendants' Exhibit 2506

10244 (Letterhead of National Hospital Association)

January 27, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We have received a statement from Lamport's for a sacro iliac belt furnished Phillip Bray an employe of the California Oregon Power Company.

We understand Mr. Bray was a patient of yours and we would like to have you inform us if you ordered the sacro iliac belt for him. If so, we would appreciate a history on the case showing whether or not the belt was furnished in the way of treatment or as a permanent relief for the injury the man sustained.

In future cases of this kind we would appreciate it if you would take up with us for authority for appliances before the same are furnished in order that we may establish our responsibility.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10245 February 12th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Gentlemen:

Replying to your letter of January 27th, regarding the sacro iliac belt furnished Phillip Bray, an employe of the California Oregon Power Company, I wish to state that this belt was ordered for Mr. Bray in the way of treatment in order to shorten his stay in the Sacred Heart Hos-

pital. Mr. Bray still wears the belt when he is doing heavy work or lifting.

Trusting this information will clear up the matter, I am,

Very truly yours,

(Signed) L. D. INSKEEP, M.D.

10246 (Letterhead of National Hospital Association)

February 13, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

In your letter of February 10th referring to the case of Phillip Bray we note you state this man was furnished with a wide leather sacro iliac belt which was used in the way of treatment on his case in order to shorten his stay in the Sacred Heart Hospital. You further state, however, that Mr. Bray still wears the belt when doing heavy work or lifting.

It is our understanding that this man recovered and is not requiring further treatment at this time. If the condition is such that it is still necessary for him to wear the belt it would seem to us that it is an appliance which would be classed as for permanent use. If such is the case it should have been furnished by the State Industrial Accident Commission as under the Association's contracts with the Commission we only furnish appliances that are necessary in the actual care of the case.

Will you give us more enlightenment on this subject in order that we may take up with the Commission the reimbursement of the amount we have been billed for this appliance in event the expense of it is properly due from the Commission.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION,

(Signed) W J PAGE

W. J. Page
Office Manager.

WJP/Mc

10247 February 16th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention W. J. Page, Office Manager.

Dear Mr. Page:

Replying to your letter of February 13th, 1932, regarding the sacro iliac belt furnished Phillip Bray, I wish to advise that Mr. Bray suffered no permanent disability and that he was discharged from treatment quite some time ago.

I am very sorry that the ordering of this belt has apparently caused so much trouble, but I had the welfare of your Association in mind when I ordered it and felt through the patient's wearing a well fitted sacro iliac belt that it would save the Association at least the expense of a week or ten days hospitalization for Mr. Bray.

Trusting this matter may be cleared up and that the Lamport's Sporting Goods Store will receive the money for the belt, I am,

Very truly yours,

Defendants' Exhibit 2507

10248 (Letterhead of National Hospital Association)

May 18th, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

On May 4th we wrote you regarding the case of C. J. Rasmussen an employe of the California Oregon Power Company who was under your care at the Sacred Heart Hospital.

We called your attention to this man's hospitalization which according to our information was excessive.

We would appreciate a reply to our letter with full information regarding this man's hospital care.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE

W. J. Page
Office Manager.

WJP/Mc

Defendants' Exhibit 2508

10249 (Letterhead of National Hospital Association)

July 18, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We have just received three statements from Lamport's for belts furnished F. I. Witham on February 25th, Carl J. Rasmussen on April 23rd and Wesley J. Smith on April 18th. The statements presented by Lamport's have been approved by you.

We have checked our records on these cases but do not find where we granted you authority to furnish the patients with belts. The Association's contracts provide for appliances under certain conditions and it has not been our practice to pay for the same unless we have an opportunity of determining our responsibility before authority is granted.

Will you kindly advise us relative to each case being particular to state whether the belts were ordered for permanent use or if for treatment and to be worn temporarily only. May we ask that in the future you request authority for appliances before ordering the same.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE

W. J. Page
Office Manager.

WJP/Mc

Defendants' Exhibit 2509

10250 (Letterhead of National Hospital Association)

November 17, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We today received a bill from the Sacred Heart Hospital for (x-rays) barium meal in the case of Ernest White an employe of the Timber Products Company.

We do not find where we received a report from you on the case nor have we authorized the special x-ray examination.

Will you kindly furnish us with a complete report on Mr. White's case.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION.

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10251 November 19th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page, Office Manager.

Dear Mr. Page:

Replying to your letter of November 17th, 1932, regarding the x-ray bill received from the Sacred Heart Hospital, wish to advise that I had Ernest White under my care from October 30th, 1931 to November 21st, 1931, and at that time these x-ray pictures were made upon authority from your office.

Trusting this letter will serve to clear the matter, I am,

Very truly yours,

Defendants' Exhibit 2511

10252 (Letterhead of National Hospital Association)

October 22, 1936

Dr. L. Dow Inskeep
Medford, Oregon

Re: J. D. Convirs, employe of Pinnacle Packing Company

Dear Doctor:

The X-rays in the case of J. D. Convirs, employe of the Pinnacle Packing Company, were recently received from the Sacred Heart Hospital and referred to Dr. Woolsey for a reading. This was reported as follows: "Radiograph examination of right humerus & elbow N.R.P. Both sacro-iliac joints show congenital abnormality. No evidence of traumatic pathology".

We call this to your attention since in your original report of the case you gave a diagnosis of greenstick fracture of right humerus. Would you like to have these films returned to you for review?

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk

Defendants' Exhibit 2512

10263 DRS. SABIN, BELKNAP AND WISE
509 Medical-Dental Building
Portland, Oregon

January 11, 1932.

Dr. L. D. Inskeep,
Medford,
Oregon.

Dear Doctor:

Albert Jones, an employee of the California, Oregon Power Company, who was under your care, came to the

Hospital some two weeks ago, for examination. The history of this case is rather peculiar, but I think conclusive enough to make a diagnosis. This man received an injury to his lower right leg, subsequent to this he developed an induration, which caused inflamation on the medial aspect of the right thigh, with pain both in the thigh and in the pelvis. Following this he developed adema of the entire left leg. My conception of this is that the injury of the lower leg produced a thrombo-phlebitis of the right thigh extending into the deep pelvic veins with secondary involution of the veins to the left leg, with the subsequent adema.

In view of these facts there is, of course, very little to be done in the way of treatment. We have kept this man recumbent and he has improved somewhat. We will probably return him to his home in the near future, when he will come under your care again.

With best personal regards, I am

Yours very truly,

(Signed) C G SABIN

CGS/HV

10264 (Letterhead of National Hospital Association)

January 16, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We have under consideration the case of Albert Jones an employe of the California Oregon Power Company who was under your care from September 8th until he was transferred to Portland, entering the St. Vincent's Hospital on December 18th.

As the treatments you have billed for in this case seem to be rather extensive, we would like to have further information as to what method of treatment was used each day in your care of this case. It is also noted in your statement that you have billed us for hospital visits on December 18th and 19th whereas the patient entered St. Vincent's Hospital here on December 18th, A.M.

May we have a complete report as to the form of treatment used.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10265 January 19th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page., Office Manager.

Dear Mr. Page:

Replying to your letter of January 16th, 1932, regarding the case of Albert Jones, I wish to say that through an error you were billed for hospital visits for Mr. Jones on December 18th and 19th, we have deducted this charge from your account.

Regarding treatment given this individual I wish to advise that on two different occasions casts were applied to his injured foot. During the time Mr. Jones was confined to the Sacred Heart Hospital, it was necessary through the insistence of Mr. Phythian of the California Oregon Power Company for me to see this patient twice daily, however you will note I have made only the one charge each day for services rendered him.

Trusting this will straighten out the matter of Mr. Jones' account, which I feel is very reasonable, I am,

Very truly yours,

10266 (Letterhead of National Hospital Association)

March 1st, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We call your attention to the statement you presented to us for care of Albert Jones an employe of the California Oregon Power Company.

It is noted that you have charged us for practically daily treatments from September 8th to December 19th inclusive. Due to this patient's condition and the fact that there was little that could be done for him in the way of actual treatment other than rest and elevation of the parts, we feel that your statement is considerably in excess of what it should be.

In this connection we call your attention to Dr. Sabin's letter of January 11th addressed to you, copy of which we received.

We appreciate that the patient required observation over a long period but as to actual medical service, it would appear that his condition was such that little could be done.

We accordingly request your consideration of a very substantial reduction in this account.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10267 March 7th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page, Office Manager.

Dear Sir:

Replying to your letter of March 1st, in which you ask for a substantial discount on the account of Albert Jones, I wish to advise that I do not feel that I can give much of cut on this bill.

This case required a great deal of time and attention. Not only was Mr. Jones desirous of attention, but Mr. Phthian of the California Oregon Power Company, called me on the telephone several times, requesting that this man be given the best of care. I endeavored to give this man the best service I could and I believe I did so.

The amount of my bill rendered your Association was $151.00, from this amount you may deduct $25.00 and send me your check for $126.00.

Trusting this meets with your approval, I am,

Very truly yours,

10268 (Letterhead of National Hospital Association)

March 31, 1932

Dr. L. D. Inskeep
Medford, Oregon

Re: Albert Jones—California Oregon Power Co.

Dear Doctor:

With reference to your charge in the case of Albert Jones, regarding which you have had some correspondence with Mr. Page, I have carefully gone over this case and feel very definitely that a fee of $75.00 should be fair for your services.

It is true that the man was under your care for sometime but his condition was such that there was little to be done, excepting to visit him in the hospital. During normal times we might feel a little differently about it, but you

must realize that the Association is being very seriously affected by the present depression.

We are therefore reducing your bill as above stated and trust this will be satisfactory with you.

Yours very truly

(Signed) C C BECHTOLD
General Manager

CCB J
Enc

10269 (Letterhead of National Hospital Association)

April 27th, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

The statement we recently received from the Sacred Heart Hospital in connection with the Albert Jones case contains a charge for x-rays which seems to be somewhat excessive.

From this statement it appears that an x-ray was taken on September 22nd, and again on October 6th, October 20th and November 16th.

As this case was not reported as a fracture it would seem that this is rather an unusual number of x-rays for the condition from which the patient suffered.

Will you kindly advise as to the necessity for such extensixe x-ray work.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10270 May 25th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page, Office Manager.

Dear Sir:

In reference to A. Jones, wish to advise although this case was not a fracture there were four sets of x-rays taken.

As you have requested in the past to have Dr. Hayes called in consultation in cases, which are likely to be serious, he was called in consultation in this case and suspected infection in the metatarsol bone of the right foot. In order to check up whether this supposition was correct or not these repeated x-rays were taken. As you probably know there proved to be no infection of the bones but rather an obscure infection of the veins, for which you treated him at St. Vincents Hospital for a period of about three months.

It may interest you to know also that he has recently returned from Portland, where he was examined by Dr. W. K. Livingston at the instance of the State Industrial Accident Commission.

Very truly yours,

LDI/K.

10271 (Letterhead of National Hospital Association)

May 13th, 1933.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

Inclosed with your April accounts we note a bill for care of Albert Jones an employee of the California Oregon Power Company who was injured in September of 1931.

In checking through our records we find we paid a flat fee for this man's care and consequently would not feel justified in assuming a further charge. It is our understanding that the calls for which you have recently made

a charge have involved very little in the way of treatment and have been confined mostly to advice to the patient.

We believe if you will review your records you will find that this account has been paid.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

Defendants' Exhibit 2513

10272 (Letterhead of National Hospital Association)

May 16th, 1933.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We have received your statement dated May 3rd covering treatment rendered L. E. Ross of the Timber Products Company during the months of March and April.

It is noted this patient was treated eight times during the month of March and since it is our understanding that the only treatment he receives is insulin shots, we are wondering about the necessity for so much care as we thought the patient could use the insulin himself.

The Association of course wants this man to have the care that he requires for his condition but in furnishing the insulin for him and paying for its administration, it makes it quite an expensive case for us particularly since he will require this treatment over a long period.

We would appreciate a report from you as to the necessity for the treatment this patient received.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10273 May 18, 1933

W. J. Page
Office Manager
National Hospital Association
Portland, Oregon

Re: L. E. Ross, Timber Products Company

Dear Sir:

In response to your letter of May 16 as to the treatment Mr. Ross receives at my office, it may interest you to know that because of careful and intensive treatment his insulin dosage has been reduced from 75 units to 26 units per day, which means a very great saving to you in the cost of insulin supplied to him. Mr. Ross does not come to my office for insulin shots but comes each time for urinalysis, which is done in the office at no extra cost, and for careful check on his weight and diet, and the amount of insulin taken.

Mr. Ross's weight has been successfully reduced from 224 lbs. to 179½ lbs., while still taking sufficient nourishment to work each day. If it is not in your interests to treat this man to the very best of my ability, and reduce the insulin as much as possible, please inform me of this fact and I will not see him again.

Yours sincerely,

LDI:S

10274 (Letterhead of National Hospital Association)

May 26, 1933

Dr. L. Dow Inskeep
Medford, Oregon

Dear Doctor:

Your letter of May 18th addressed to our office manager, Mr. W. J. Page, regarding the case of L. E. Ross of the Timber Products Company, has come to the writer's attention and your explanation is quite satisfactory.

When you know your position is right, do not take letters from this office too seriously, but do as you have done in this case, write your explanation.

As you probably know, we receive hundreds of bills each month from doctors over a large territory and you will readily see that it is necessary that we watch matters carefully.

With kindest personal regards, I am

Yours very truly,

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB B

Defendants' Exhibit 2540

10276 February 9th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Number	Name	Date 1932	Amount.
6592	Chandler, R. S.	Jan. 7th to Jan. 30th	$7.00
2410	Graham, P.	Jan. 23rd to Jan. 28th,	3.00
2397	Mose, C. D.	Jan. 10th to Jan. 11th	3.00
2378	Mose, C. D.	Dec. 24th, 1931,	2.00
2409	Oland, L. W.	Jan. 18th, 1932	2.00
6591	Pierce, A. E.	Feb. 6th to Feb. 7th,	3.00
1720	Price, E. B.	Jan. 23rd,	2.00
214	Scherer, Paul	Dec. 3rd to Dec. 28th,	2.00
2396	Stevens, R. M.	Jan. 12th,	3.00
2374	Tice, O. H.	Dec. 24th to Dec. 29th	3.00
1408	Vaughn, M. O.	Jan. 29th to Jan. 30th,	3.00
981	Van Horn, Bryan	Jan. 28th to Jan. 30th	21.00
40	Wheeler, D. W.	Jan. 10th to Jan. 19th,	7.00
		Total.....	$61.00

10277 (Billhead of National Hospital Association)

Feb. 20, 1932

IN ACCOUNT WITH

Dr. L. D. Inskeep — Check No. .....

Medford, Oregon, — Amount $49.75

The enclosed check is in payment of the following:

Vaughan, V. O.			
Med.	Cal. Ore. Power Co.	Jan. 29, 30	2.50*
Graham, Pat			
Med.	Cal. Ore. Power Co.	Jan. 23, 28	2.50*
Mose, C. D.			
Med.	Cal. Ore. Power Co.	Jan. 10, 11	2.50*
Oland, L. W.			
Med.	Cal. Ore. Power Co.	Jan. 18	1.50*
O. H. Tice			
Med.	Cal. Ore. Power Co.	Dec. 24, 29	2.50*
Mose, C. D.			
Med.	Cal. Ore. Power Co.	Dec. 24	1.50*
Stevens, R. M.			
D.E.	Cal. Ore. Power Co.	Jan. 12	2.25
Price, E. B.			
Med.	Cal. Ore. Power Co.	Jan. 23	1.50*
Turpin, V. A.			
Med.	Southern Ore. Sales	Jan. 2	1.00
Scherer, Paul A.			
Med.	Southern Ore. Sales	Dec. 3, 28	1.00*
Wheeler, D. W.			
o.E.	Mann's Dept. Store	Jan. 10 to 19 Incl.	6.50*
Pierce, A. E.			
Med.	Owen Oregon Lumber	Jan. 6, 7	2.50*
Chandler, R. S.			
Med.	Owen Oregon Lumber	Jan. 7 to 30 Incl.	6.50*
Van Horn, Bryan			
Med.	Timber Products	Jan. 28 to 30 Incl.	15.50*
			49.75

*As per schedule.

Defendants' Exhibit 2532

10278 February 8, 1933

National Hospital Association
Mohawk Bldg.
Portland, Oregon

Name	Date of Treatment	Charges
John Powell	January 6 to 12	5.00
E. B. Van Horn	January 19	2.00
Wm. Bryant	January 19 to 27	4.00
Dee Hendrickson	January 18	2.50
S. M. Wade	Dec. 29 to Jan. 4	8.50
Cecil Vance	January 3	2.00
George Peckham	December 29	3.00
Sam Golfos	December 28	2.50
		29.50

10279 (Billhead of National Hospital Association)

2/27/33

IN ACCOUNT WITH

Dr. L. D. Inskeep — Check No. 8990

Medford, Oregon. — Amount $26.00

The enclosed check is in payment of the following:

Golfos, Sam		
Med. Owen Ore. Lbr. Sales	12/28	2.50
Bryant, William		
Med. Owen Ore. Lbr. Sales	12/19 to 27	3.50*
Hendrickson, Dee		
Med. Southern Ore. Sales	1/18	2.50
Wade, S. M.		
Med. Southern Ore. Sales	12/29 to 1/4	7.50*
Vance, Cecil		
Med. Timber Products	1/3	1.50*
Peckham, Geo., Sr.		
Med. Timber Products	12/29, 1/3	2.50*
Van Horn, Bryan		
Med. Timber Products	1/19	1.50*
Powell, John		
OE Timber Products	1/6 to 12	4.50*
		$26.00

*Per schedule.

Defendants' Exhibit 2521

10280 January 1934.

National Hospital Association
Mohawk Building
Portland, Oregon

Frye, Earl	Jan. 29–Feb. 2	$ 4.00
Garritz, Wm.	Jan. 29–Feb. 6	5.00
Johnson, J. V.	Jan. 27–Feb. 1	4.00
Evans, Dan	January 26	2.00
Torrey, Dorothy	Jan. 25, 29	3.00
Turpin, V. A.	January 17	2.00
Frederickson, Joe	January 11	2.00
Simmons, C. F.	January 9	2.00
Thomas, W. J.	January 8	2.00
Bryant, Wm.	January 6–8	3.00
Johnson, Ed.	January 6	2.00
		$31.00

10281 (Billhead of National Hospital Association)

February 23, 1934

IN ACCOUNT WITH

Dr. L. D. Inskeep — Check No. 5090.

Medford, Oregon — Amount $26.50

The enclosed check is in payment of the following:

Stevens, Claude			
Med.	City of Medford	1/4	1.00
Garritz, William			
Med.	City of Medford	1/29 to 2/6	4.50*
Fredrickson, Joe			
Med.	City of Medford	1/11	1.50*
Frye, Earl			
O.E.	Owen Oregon Lumber Co.	1/29 to 2/2	3.50*
Johnson, Ed			
O.E.	Owen Oregon Lumber Co.	1/6	1.50*
Bryant, William			
Med.	Owen Oregon Lumber Co.	1/6, 8	2.50*
Thomas, W. J.			
Med.	Owen Oregon Lumber Co.	1/8	1.50*
Simmons, C. F.			
Med.	Owen Oregon Lumber Co.	1/9	1.50*
Turpin, V. A.			
Med.	Southern Oregon Sales	1/17	1.50*
Torrey, Dorothy			
Med.	Southern Oregon Sales	1/25, 29	2.50*
Evans, Dan			
Med.	Timber Products Co.	1/26	1.50*
Johnson, J. V.			
O.E.	Timber Products Co.	1/27, 30, 2/1	3.50*
			$26.50

*Per Schedule

Defendants' Exhibit 2514

10282 (Billhead of National Hospital Association)

J 10-21-36

IN ACCOUNT WITH

Dr. L. D. Inskeep — Check No. 882

Medford, Oregon — Amount $115.50

The enclosed check is in payment of the following:

Brazeau, L. F.			
Med	Hudson Duncan	9/9 to 10/5	22.00
Taranta, Geo.			
Med	Medford Corporation	8/30 to 9/17	20.00
Weills, J. C. S.			
Med	Medford Corporation	9/12	2.00
Albern, Ed			
Med	Medford Corporation	9/11, 22	3.00
Bentley, C. W.			
Med	Medford Corporation	9/28	2.00
King, Silas			
Med	Medford Ice & Storage	9/17 to 10/2	6.00
Brisbin, M.			
Med	Medford Ice & Storage	9/4	2.00
Reisbeck, W. L.			
Med	Medford Ice & Storage	9/16	2.00
Abbott, Jerry			
Med	Medford Ice & Storage	9/1	2.00
Kintley, Kenneth			
Med	Medford Ice & Storage	9/2	2.00
Hyath, L.			
Med	Medford Ice & Storage	9/9	2.00
Cameron, D.			
Med	Medford Ice & Storage	9/3, 8	3.00
McCuen, Melvin			
Med	Medford Ice & Storage	9/21	2.00
Prescott, Paul			
Med	Medford Ice & Storage	9/28	2.00
Clemens, Avanelle			
Med	Pinnacle Packing	9/8	2.00
Murray, Flossie			
OE	Pinnacle Packing	9/19	2.00
Estes, Lucille			
Med	Pinnacle Packing	9/23 to 10/5	6.00

Jay, Kathleen			
Med	Pinnacle Packing	9/15	2.00
Walker, Jim E.			
Med	Pinnacle Packing	9/23, 26, 28	4.00
Moran, J. E.			
Med	Pinnacle Packing	9/29	2.50
Webb, Martin			
Med	Rogue River Orchard	9/17	2.00
Cross, Frank			
Med	Rogue River Orchard	9/9	2.00
O'Dell, Mrs. Joe			
Med	Rogue River Orchard	9/9	2.00
Schien, Margaret			
Med	Rogue River Valley Canning	9/19	2.00
Wren, E. C.			
Med	Rogue River Valley Canning	9/9	2.00
Gore, Dorothy			
Med	Southern Ore. Sales	9/15 to 23	8.00*
Burns, J. W.			
Med	Timber Products	7/31	2.00
Kellogg, Harold			
OE	Timber Products	9/26, 28	3.00
Cowan, C. C.			
Med	Timber Products	9/21	2.00
			$115.50

* Correction

National Hospital Association
Mohawk Building
Portland, Oregon

Moran, J. E.	Sept. 29	$ 2.50	
O'Dell, Mrs. Joe	Sept. 9	2.00	
J. W. Burns	July 31	2.00	
Jerry Abbott	Sept 1	2.00	
Avanelle Clemons	Sept 8	2.00	
George Taranta	8-30—9-17	20.00	(1)
D. Cameron	Sept 3-8	3.00	
J. E. Walker	Sept 23-28	4.00	
Harold Kellogg	Sept 26-28	3.00	
Paul Prescott	Sept 28	2.00	
C. W. Bentley	Sept 28	2.00	
Melvin McCuen	Sept 21	2.00	
M. Brisbin	Sept 4	2.00	
Kathleen Jay	Sept 15	2.00	
Lucille Estes	Sept 22 Oct. 5	6.00	
Flossie Murray	Sept 22	2.00	
Ed Albern	Sept 11-22	3.00	
Silas King	Sept 17 Oct. 2	6.00	
Margaret Schier	Sept 19	2.00	
Martin Webb	Sept 17	2.00	
W. L. Reisbeck	Sept 16	2.00	
Dorothy Gore	Sept 15-23	8.50	
F. Crass	Sept. 9	2.00	
C. C. Cowan	Sept 21	2.00	
E. C. Wren	Sept 9	2.00	
Kenneth Kirtley	Sept 2	2.00	
L. F. Brazeau	Sept 9—Oct. 5	22.00	
J. C. S. Weills	Sept 12	2.00	
L. Hyatt	Sept 9	2.00	
	TOTAL	$116.00	

Defendants' Exhibit 2567

10284 WILL T. KIRK, General Manager

Phone Day or Night: BEacon 3193

INDUSTRIAL HOSPITAL ASSOCIATION

INCORPORATED

MEDICAL ARTS BUILDING
TENTH AND TAYLOR STREET
PORTLAND, OREGON

February 3, 1939

Dr. A. O. Pitman
Hillsboro
Oregon

Dear Dr. Pitman:

As we have already paid you for treating the kidney infection of Mary Kempen, we are going to accept the expense of her surgical operation although, strictly speaking, this case is not covered under our limited coverage contract with B. E. Maling, Inc.

At this time I wish to call attention to the fact that you are the only physician in Hillsboro who proceeds with surgical operations that may come under the coverage of our medical contracts without first reporting the cases to this office and giving us an opportunity to check into them. We are going to ask for your cooperation in the future to the end that all such cases will be reported to us before surgery is done. This cooperation is necessary in order to make the services of a physician acceptable to our organization.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T. KIRK
General Manager

WTK D

10285 WILL T. KIRK, General Manager

Phone Day or Night: BEacon 3193

INDUSTRIAL HOSPITAL ASSOCIATION
INCORPORATED
MEDICAL ARTS BUILDING
TENTH AND TAYLOR STREET
PORTLAND, OREGON

May 9, 1939

Dr. A. O. Pitman
Hillsboro
Oregon

Dear Dr. Pitman:

With further reference to the case of Esther Heil, we are today approving your bill for payment because it is only for a small amount. However, inasmuch as our account in the Hillsboro district is in rather bad shape just now we do wish to call your attention to the fact that it is questionable whether an employee is entitled to report for services nearly two weeks after the coverage has expired for a condition of this nature. If the bill would have been of any size we would have ruled that the employee was not entitled to these services.

We will appreciate your cooperation in holding down the expense as much as possible so that there will be funds to take care of all bills in full.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N

(Signed) WILL T KIRK
General Manager

WTK H

10286 Will T. Kirk, General Manager

Phone Day or Night: BEacon 3193

INDUSTRIAL HOSPITAL ASSOCIATION
INCORPORATED
Medical Arts Building
Tenth and Taylor Street
PORTLAND, OREGON

March 16, 1938

Dr. A. O. Pitman
Hillsboro
Oregon

Dear Dr. Pitman:

Mr. Lee Barrett whom you referred to Dr. Thatcher for examination has presented Dr. Thatcher with one of our hospital tickets, whereupon the doctor called Dr. Moore, chief of our medical staff, to report to him that one of our patients had come under his care in the manner herein indicated. The patient gives a report that he has been under your care for the last year for prostatic trouble and we are wondering whether he was referred to Dr. Thatcher as a private patient or as a hospital association patient.

We assume, of course, that if he had been a hospital association patient you would have communicated with our office before sending him to any specialist in Portland as you, of course, know that we always want to handle such referred cases directly through our own organization.

Will you please give us the necessary information regarding this case?

Very truly yours,

Industrial Hospital Ass'n

(Signed) Will T Kirk
General Manager

WTK H

10287 (Letterhead of National Hospital Association)

December 30, 1939.

Drs. Pitman & Kabeiseman,
Hillsboro, Oregon.

Dear Doctors:

You billed us for services rendered Dan Basick, an employe of the Mountain Dale Logging Company. This service included an X-ray, but the film has not been received at this office. Please send the film in order that your account may have our attention.

In the future please be particular to attach X-ray films to your bills in order to assure prompt payment of them.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page, Manager
Department of Claims

WJP:mk

10288 (Letterhead of National Hospital Association)

August 6, 1940

Drs. Pitman and Kabeiseman
Hillsboro, Oregon

Re: Hiram Sanderson

Gentlemen:

We have your letter of July 31st explaining the circumstances under which you operated on Hiram Sanderson, reported to be an employe of the Sunset Logging Company.

In reply, this Association is not questioning the need for the operation, but regulations provide that the Association can assume the expense of removal of tonsils only where it is necessary in the treatment of some systemic disease to which the tonsils are the contributing cause, and where the employe has been under the Association's coverage at least six consecutive months immediately prior to the time of requiring the operation. This is the reason

it is necessary that the Association receive notice prior to the operation.

In the case in question, no notice was received previous to your letter of July 31st. However, the Association will grant an exception on the assumption that you had overlooked this regulation; provided, of course, our inquiry from the company establishes that the man was in their employ the required time.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB B

10289 (Letterhead of National Hospital Association)

August 3, 1939

F. J. Kabeiseman, M. D.
Hillsboro, Oregon

Dear Doctor:

We are in receipt of your letter of August 1 stating it was your impression a report had been sent to the Association in the case of John Jackson on whom you and Dr. Pitman operated May 25. However, inquiry in our offices shows you are in error, as there is no record of any report having been received, and without such information or having obtained authority as required the Association does not feel responsible for the charge. However, if you will furnish us with a complete history with laboratory and pathological findings we will waive the matter of regulations in this case and assume a charge of $50.00 for the operation.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB/mk

10290 (Letterhead of National Hospital Association)

April 6, 1936

Dr. A. O. Pitman
Hillsboro, Oregon

Dear Doctor:

We are enclosing our check covering payment of your accounts listed on the attached voucher.

We have made a correction in the charge for care of Stanley Davis as we feel an operative fee of $25.00 should include subsequent care. We trust you will find this payment satisfactory.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP LEH
Encl-2

10291 (Letterhead of National Hospital Association)

February 12, 1937

Dr. A. O. Pitman
Hillsboro, Oregon

Re: H. M. McRoberts, employe of Anliker Bros. Logging Co.

Dear Doctor:

We have received a statement from you for treatment of H. M. McRoberts, an employe of the Anliker Bros. Logging Company, for hemorrhoids. This is the first information we have received on this case, and since, ordinarily, conditions of this kind are reported and authority obtained before the service is rendered we would like to have a complete history of the onset of the trouble before determining

our responsibility for the patient's care. In the meantime we are investigating this man's period of employment.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk

10292 (Letterhead of National Hospital Association)

December 3, 1937

Dr. A. O. Pitman
Hillsboro, Oregon

Re: Howard Lichty

Dear Doctor:

We are now in receipt of verification of the employment of Howard Lichty for whom you recommend tonsillectomy for treatment of an arthritis and this letter is your authorization to proceed with the operation at our expense.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) MILDRED BERGER
Welfare Department

MB

10293 WILL T. KIRK, General Manager
THOMAS W. LEWSADDER, Sales Manager
INDUSTRIAL HOSPITAL ASSOCIATION
INCORPORATED
MEDICAL ARTS BUILDING
TENTH AND TAYLOR STREET
Telephone: BEacon 3193
PORTLAND, OREGON

December 13, 1934

Dr. A. O. Pitman,
Hillsboro, Oregon

Dear Doctor:

In order that we may have advance knowledge of cases which you may wish to give a course of physio-therapy or light treatments, we believe it advisable to lay down the rule that hereafter authority must be obtained from this office before more than two light treatments are given.

This authority may be obtained by referring the patient to our office, or, if the patient's condition is such that this is not advisable, consultation may be had with one of the Hillsboro doctors and a report submitted to our office. In order not to delay any treatments our office will endeavor to take immediate action on such reports and requests for authority to give these treatments.

We will appreciate your cooperation in carrying out this regulation. This letter is being sent to each of the Hillsboro doctors.

Very truly yours,
INDUSTRIAL HOSPITAL ASS'N.
By (Signed) V. NELSON

VN:GW

10294 (Letterhead of National Hospital Association)

July 24, 1939

Dr. A. O. Pitman
Hillsboro, Oregon

Dear Doctor:

With reference to your bill for operation on John Jackson, employe of the Stimson Lumber Company—

Please be informed that the Association has no record of this case except for a bill received from the hospital a short time ago and in the absence of any record or authority from the Association, we of course will be unable to assume the charge.

We would be pleased, however, if you will furnish us with a complete history and the circumstances, if any, that caused you to perform the operation without authority from the Association, assuming you expected the Association to accept the charge.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) C C BECHTOLD
C. C. Bechtold
General Manager

CCB:s

10295 (Letterhead of National Hospital Association)

September 25, 1936

Dr. A. O. Pitman
Hillsboro, Oregon

Re: Russell Rash — Harry Williams
Employes of Stimson Lumber Co.

Dear Doctor:

We enclose our check to cover payment of the accounts you submitted for care of Russell Rash of the Stimson Lumber Company treated in February 1936 and Harry Williams of the same Company whom you operated March 4, 1936. While the operation in the case of Harry Wil-

liams was not authorized, we are advised that it was successful, and the account is being paid.

In both of these cases for which payment is being made services were rendered without authority from the Association. From a letter we received from you some time ago it would seem that it is your intention to ignore the regulations of the Association, and we feel you do not have a proper understanding of our requirements. We believe that you will agree that since you expect us to pay the bills it is only fair that you cooperate with us and furnish the information we require in connection with the cases for which we are responsible. Might it not be well, Doctor, for you to call at our offices some time when you are in Portland and have the time to do so?

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk
Enc. 2

10296 (Letterhead of National Hospital Association)

March 30, 1936

Dr. A. O. Pitman
Hillsboro, Oregon

Re: Harry Williams—Stimson Lumber Co.

Dear Doctor:

We have received a statement from the Jones Hospital of Hillsboro to the effect that Harry Williams, an employee of the Stimson Lumber Company, was under your care at the hospital for a period of thirteen days from March 3rd to March 16th and that the treatment he received was suturing and replacing of torn nerves.

The statement from the hospital is the first information we have received regarding this case and therefore we would like to have a complete history from you regarding the injury the man sustained and the operation performed.

We also request that you advise why the case was not reported to us at the time he was admitted to the hospital.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP LEH

April 1, 1936

W. J. Page
400 Mohawk Bldg.
Portland, Oregon

Dear Mr. Page:

Your letter of March 28 & 30th at hand and I wish to state that Mr. Harry Williams and Stanley Davis were admitted to the Jones Hospital as emergency cases, were treated by Dr. Waltza and myself; the hospital assoc. notified and permission was obtained by phone for purchase of Tetanus-anti-toxin. The gun wounds in both cases were allowed to heal by granulation and the re-admission of Mr. Williams on March 3rd was for a neurolysis of the median nerve and transplantation and suturing of the ulnar nerve just above the elbow.

Concerning Mr. Russell Rash, Also of Stimson Lumbar Co., I have rendered the service required by the patient at my own discretion and have not been in the habit of obtaining permission to take care of patients coming to me for medical or surgical care.

You will note from previous cases treated that my charges have not been exorbitant or have I done any unnecessary work, and, altho I am not one of your regularly appointed physicians I do not feel like functioning as a first aid clearing station.

Yours very truly,

Dr. A. O. Pitman, M. D.
Hillsboro, Oregon

P.S.

I would like to call your attention to the arrangement the Industrial Hospital Association has with local physicians, which gives the physician nearly full scope in his management of cases.

Defendants' Exhibit 2568

10297 (Letterhead of National Hospital Association)

August 16, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We acknowledge your letter of August 12th wherein you advise that according to your information the State Industrial Accident Commission's fee for an injury such as you treated Mr. Fred Witham for is $15.00.

This is not in accordance with our information as the writer distinctly remembers that a fee of $10.00 for an injury of this kind was adopted by the Commission a few years ago. Unless a change has been made we believe our payment of this account was correct although we did not reduce the same the usual 25%.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10298 August 12th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: Mr. C. C. Bechtold.

Dear Mr. Bechtold:

On July 1st, 1932, you included in my check from you a payment of $10.00 for services rendered Fred Witham, who sustained a fracture of the transverse process of fourth lumbar vertebrae.

At that time the Association advised me the State Industrial Accident Commission, allowed a fee of $10.00 for such work. However in looking over this matter I find the State Industrial Accident Commission allows a fee of $15.00 for this type of fracture.

Will you please look into this matter and forward me your check of $5.00 as the balance due on this account.

Thanking you, I am,

Very truly yours,

(Signed) L. D. INSKEEP, M. D.

10299 August 12th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page, Office Manager.

(Body Illegible)

(Letterhead of National Hospital Association)

June 28th, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We are inclosing our check covering payment of your accounts as shown by the attached statement. We call your attention to a reduction we have made in your bill for care of Fred Witham an employe of the California Oregon Power Company whom you treated for a fracture of transverse process of fourth lumbar vertebrae.

You have made a charge of $50.00 for this service, whereas we find that the State Industrial Accident Commission allows a fee of $10.00. We assume the charge you made was the charge you would make in private practice, being unfamiliar with the allowance of the Commission and that the correction we have made will be satisfactory.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc
Enc.

10300 single transverse
four

fracture articular process of the 5th lumbar vertebrae

7/5/32 wrote to State

Defendants' Exhibit 2569

10301 (Letterhead of National Hospital Association)

September 22, 1934.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We have received a statement from the Sacred Heart Hospital to the effect that Harold McFarland an employe Milne Construction Company was admitted September 3rd for an appendectomy which you performed. Our records do not indicate that you have reported this case nor do we find that the operation was authorized.

As these cases are usually reported to us and authority obtained before an operation is performed, we would appreciate full information from you regarding this case.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION.

(Signed) W J PAGE
W. J. Page
Service Manager.

WJP Mc

10302 September 24, 1934

W. J. Page
National Hospital Association
Mohawk Building
Portland, Oregon

Dear Sir:

In response to your letter regarding Harold McFarland, an employee of Milne Construction Company. Mr. McFarland collapsed at Union Creek, Oregon and on being

revived by a Doctor at the local C.C.C. Camp was unable to stand because of severe abdominal cramps. The C. C. C. camp surgeon called an ambulance and I waited on Mr. McFarland as soon as he entered the hospital. Immediate operation was necessary and gangrene of the entire appendix was found on operation. September 3rd being Sunday and the case being an emergency, I took it upon myself to operate as delay would have meant rupture and consequent greatly increased time of hospital stay and possible death of the patient.

Sincerely,

LDI:S

10303 (Letterhead of National Hospital Association)

September 26, 1934.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

Thank you for your letter of September 24th reporting the case of Harold McFarland of the Milne Construction Company and explaining the necessity for immediate operation.

The Association as you know finds it necessary to have reports on cases as early as possible in order that it might keep its records up to date.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION.

(Signed) W J PAGE
W. J. Page
Service Manager.

WJP Mc

Defendants' Exhibit 2570

10304 (Letterhead of National Hospital Association)

July 27, 1934

Dr. L. D. Inskeep
Medford, Oregon.

Dear Doctor:

We have received statements from the hospital and from a special nurse for care of Thomas Robinson of the City Police Department, whom you operated on July 17th.

This man apparently was in the hospital three days and was confined in a private room and had a special nurse for the entire period. Our records do not show that we authorized this special service and from the nature of the condition and period patient was confined in the hospital, it would not appear that the special service was necessary. It is possible, of course, that the patient wished to have the additional care at his own expense which would be entirely satisfactory with the Association.

Will you please advise us regarding this special service and whether or not it was absolutely necessary for the patient's care.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager.

WJP:MM

10305 July 30, 1934

Nat'l Hosp. Asso.
Mohawk Building
Portland, Oregon

Re: Thomas Robinson

Dear Sir:

In reply to your letter of inquiry dated July 27, may I contribute the following information: Mr. Robinson had an extensive post-sacral abscess which had been opened before under your policy with the City of Medford. This time it

was so extensive it was felt necessary to operate at once, and when it was opened it was found necessary to have a special nurse. Mr. Robinson was in the hospital only four days in an effort to save the money of the Hospital Association. On the fourth day he was taken home and placed in the care of his wife who is a registered nurse. He has progressed very well, but the incision is not healed as yet, some two weeks following the operation.

Mr. Robinson is able to attend to certain desk duties at the Police Station, but his back is not sufficiently healed to allow his riding a motorcycle in pursuit of his usual traffic duties.

It is my opinion that you would do well to allow both private room and nurse.

Very truly yours,

L. D. Inskeep, M.D.

l.d.i,
v.g.

Defendants' Exhibit 2571

10306 (Letterhead of National Hospital Association)

August 25, 1932.

Dr. L. Dow Inskeep,
Medford, Oregon.

Dear Doctor:

We note in our file in connection with the case of C. E. Snyder that this patient was admitted to the Sacred Heart Hospital and x-rays of the gastro intestinal tract ordered.

We do not find that authority was granted for this work and consequently call it to your attention asking that you advise us of the necessity for the extensive examination and why it was not called to our attention for authority.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Office Manager.

WJP/Mc

10307 August 26th, 1932.

National Hospital Association,
Mohawk Bldg.,
Portland, Oregon.

Attention: W. J. Page, Office Manager.

Dear Mr. Page:

Replying to your letter of August 25th, regarding C. E. Snyder, of the California Oregon Power Company, wish to advise that he was brought in by special trip in a car from Prospect. His condition was serious enough that the Power Company saw fit to telephone me long distance as to the time and circumstances of his arrival in order that everything might be in readiness for his care.

Mr. Snyder's symptoms were of a severe nature and there was some doubt as to the differentail diagnosis. In order to save the Hospital Association the expense of an emergency exploratory operation the gastro-intestinal x-ray was ordered. It was happily found that treatment could be instituted that would care for this condition without the necessity of an operation.

In this case there was choice between an immediate emergency operation and the G. I. study to determine whether operation could be avoided. Usually we ask your permission for such procedures but in this case it was impossible to do so.

Very truly yours,

LDI/K.

Defendants' Exhibit 2572

10308 (Letterhead of National Hospital Association)

December 4, 1936

Dr. L. D. Inskeep
Medford, Oregon

Re: F. A. Lindstrom
Emp. Medford Corporation

Dear Doctor:

We have a bill from the Sacred Heart Hospital for services rendered F. A. Lindstrom from October 4th to 6th

while under your care. In order that this account may be passed for payment will you kindly advise us for what condition you treated Mr. Lindstrom at that time. The hospital reports Mr. Lindstrom was having severe abdominal pain but the x-ray taken at that time was of the chest. Will you kindly advise us in regard to this? Thanking you for your early attention, we are

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) MILDRED BERGER
Welfare Department

MB

10309 December 7, 1936

Mildred Berger
National Hospital Association
Mohawk Building
Portland, Oregon

Re: Frank A. Lindstrom
Emp. Medford Corporation

Dear Miss Berger:

No definite diagnosis was ever made in regard to this case. Pain cleared up and the patient was discharged. Possibilities attendant on the pain in the abdomen were several but clinical examination failed to elicit signs of pathology of the abdomen. Consequently, a diagnosis of diaphragmatic pleurisy with referred abdominal pain was made. Chest plate was taken to confirm this diagnosis. Apparently this diagnosis was correct as on the clearing up of clinical symptoms in the chest the abdominal pain ceased and he was discharged from the hospital.

Sincerely,

LDI:B

Defendants' Exhibit 2573

10310 (Letterhead of National Hospital Association)

March 5th, 1929.

Dr. L. Dow Inskeep,
Medford Building,
Medford, Oregon.

Dear Doctor:

With reference to the case of Cecil Robbins, the employee of Owen Oregon Lumber Company whose X-ray pictures you recently sent to us, have to advise that Dr. Frank Butler reports that there are no clinical symptoms of fracture shown on these films.

In referring the case to Dr. Slocum, he advises treating patient with rest in bed and heat applications.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION.

By, (Signed) C C BECHTOLD
General Manager.

CCB/PK

Defendants' Exhibit 2574

10317 (Letterhead of National Hospital Association)

December 3, 1936

Dr. L. Dow Inskeep
Medford, Oregon

Re: J. D. Convirs, employe of
Pinnacle Packing Company

Dear Doctor:

We received your statement for care of J. D. Convirs, employe of the Pinnacle Packing Company, whom you treated in September. You reported and made a charge for a fracture of the right humerus. X-ray plates, however, taken at the Sacred Heart Hospital were sent to us and referred to Dr. Woolley for a reading. The Doctor's report is as follows:

"Radiographic examination of right humerus and elbow. N.R.P. Both sacroiliac joints show congenital abnormality. No evidence of traumatic pathology."

Will you please furnish us with an itemized statement of services rendered this patient in order that we may determine the correct fee since the fracture fee apparently would not apply?

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk

10318 December 7, 1936

W. J. Page
National Hospital Association
Mohawk Building
Portland, Oregon

Re: J. D. Convirs, employe of
Pinnacle Packing Co.

Dear Mr. Page:

May I suggest that you have Dr. Woolley recheck the films of the right humerus. Without having to look very closely he will notice in one of the views a linear fracture of the upper third of the bone. The fracture is not complete as it extends along the length of the shaft. I do not believe that if he really rechecks this film that he will make a report of N. R. P.

Sincerely,

LDI:S

10319 (Letterhead of National Hospital Association)

January 15, 1937

Dr. L. Dow Inskeep
Medford, Oregon

Re: J. D. Convirs, employe of
Pinnacle Packing Company

Dear Doctor:

We again call your attention to the case of J. D. Convirs of the Pinnacle Packing Company whom you treated for injuries sustained in an automobile accident on September 20th. Your bill for this patient's care reported a fracture of the right humerus. The X-ray film which you sent here, however, was reported by both Drs. Butler and Woolley as negative for fracture. We returned the film to you and asked that you furnish us with an itemized statement for services rendered this patient in order that the account might have our attention.

We have received no reply and since this is an old account, the service having been rendered in September, we are very anxious to dispose of it. We would be pleased to hear from you promptly.

Very truly yours,

NATIONAL HOSPITAL ASSOCIATION

(Signed) W J PAGE
W. J. Page
Service Manager

WJP/mk

10320 January 25, 1937

W. J. Page
National Hospital Association
Mohawk Building
Portland, Oregon

Re: J. D. Convirs

Dear Mr. Page:

Services rendered J. D. Convirs consisted of application of cast to the arm which relieved the pain to some extent.

This cast was further reinforced to allow no movement of the arm in any direction, in order to give more relief from pain. Mr. Convirs was seen by me four times in the office following the application of the cast. As to further disposition of the case, I have no knowledge as he returned to southern California when he was sent for by his guardian. I believe that $15.00 should be sufficient to cover services rendered.

Sincerely,

LDI:B

Defendants' Exhibit 2575

10321 (Letterhead of National Hospital Association)

September 8, 1938

Dr. L. D. Inskeep
Medford, Oregon

Re: Mrs. Edna Winkle

Dear Doctor:

Will you please include on your report on this case (form sent you yesterday) whether or not the kidney infection is due to a specific infection.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) MILDRED BERGER
Welfare Department

MB

10322 (Letterhead of National Hospital Association)

September 14, 1938

Dr. L. D. Inskeep
Medford, Oregon

Re: Mrs. Edna Winkle

Dear Doctor:

From information we have just received there appears to be some question regarding Mrs. Winkle's eligibility to

care of the infected kidney condition for which she was treated in the hospital during August and we would, therefore, like to have a complete history of the onset of her trouble so that we may be able to pass on her claim.

Yours very truly,

NATIONAL HOSPITAL ASSOCIATION

(Signed) MILDRED BERGER
Welfare Department

MB

10323 September 27, 1938

Mildred Berger
National Hospital Association
Mohawk Building,
Portland, Oregon

Re: Edna Winkle

Dear Miss Berger;

I see no reason for your statement that Miss Winkle would not be covered by the National Hospital Association for her cystitis and pyelitis. This condition is non-specific in origin and had its beginning after she began to work. She left the hospital September 19, and is now very much improved although is not able to return to her work.

Sincerely,

LDI:S

Defendants' Exhibit 2576

10324 INDUSTRIAL HOSPITAL ASSOCIATION
INCORPORATED

WILL T. KIRK, General Manager

PORTLAND OFFICE
MEDICAL ARTS BLDG.
TENTH AND TAYLOR STS.
TELEPHONE: BEACON 3193

ASTORIA OFFICE
216 VAN DUSEN BLDG.
TELEPHONE: ASTORIA 378

PORTLAND, OREGON

August 30, 1932

Dr. E. H. McLean,
Oregon City, Oregon.

Dear Doctor:

The medical service for the paper mills has been going very satisfactorily and we wish to express our appreciation for your cooperation.

There are a number of minor injury cases every month where the patient could be referred back to the first aid nurse at the plant for after dressings. It is going to be necessary for us to follow the same rule as the State had in this regard, and require such cases to be sent to the first aid nurses. This rule is not being called to your attention as the result of any case about which we have complaint, but is presented for your future guidance.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T KIRK
General Manager

WTK•T
M

Defendants' Exhibit 2577

10325 (Letterhead of Industrial Hospital Association)

October 27, 1932

Dr. Edward H. McLean,
Oregon City, Oregon.

Dear Dr. McLean:

We are pleased to authorize the procedure you have outlined in your letter of October 24th regarding the varicose veins of Louie Wilhorn.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T KIRK
General Manager

WTK*M

10326 (Letterhead of Industrial Hospital Association)

February 4, 1933

Dr. Edward H. McLean
Oregon City
Oregon

Dear Dr. McLean:

We were surprised to receive your bill for $71.00 covering services rendered Louis Wilhorn.

When you wrote us on June 10, 1932, requesting authority to treat this case, we had our Mr. Lewsadder advise you personally that we would take care of five treatments on the basis of $3.00 per treatment, making a total of $15.00 for this case.

We shall appreciate hearing from you regarding the matter.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

By (Signed) V. TRULOVE

VT JW

10327 February 10, 1933

Industrial Hospital Association
Portland, Oregon

Attention Mr. B. Trulove

Dear Sir:

I am answering your inquiry of February 4 regarding a bill sent for services to Louis Wilhorn.

I can appreciate the fact that you are somewhat surprised at the difference in the size of this account as compare with what you might have expected. The facts are about as follows:

I discussed the matter with Mr. Lewsadder, of injections of this patient's veins after his first examination at my office. He asked me my estimate of the number of injections, and I told him it was about five injections.

Mr. Wilhorn's veins were so dilated all the way from the internal saphenous that the sclerosed veins immediately recanalised after injections. I realized then that injections alone would not be adequate. I wrote to you for permission to excise a portion of the internal saphenous vein, which permission was granted in your letter of October 27, signed by Mr. Kirk. This was done on October 31 at the office, under local anasthesia. As Mr. Wilhorn is an extremely fat man, it was necessary to make a large incision through which a segment of about two inches of vein was reached. I was called to the house to see him twice following that, and once after that I injected the vein below the excesion, which resulted in complete occlusion. In addition to that service, Mr. Wilhorn consulted me at the office several times and had a urinalysis. He is the type of man who expects rather adequate service.

Our charges as billed to you have been for service which unquestionably was necessary, and for service which was rendered only as stated.

Trusting that this will clear up this matter, I am,

Very truly yours,

DR. E. H. MCLEAN

EHM:RH

10328 (Letterhead of Industrial Hospital Association)

February 17, 1933

Dr. E. H. McLean
Oregon City
Oregon

Dear Dr. McLean:

Your letter of February 10 and bill covering services to Louis Wilhorn are before me for attention.

In going over the records I find that in the beginning our Mr. Lewsadder authorized five treatments at $3.00 each, and under date of October 27, I authorized an operation to tie off a vein mentioned in your letter of October 24.

Your bill for $71.00 indicates that the case did not respond to your treatments as you had expected, and you gave many more treatments than were authorized or contemplated. The result is that the doctor bill for this case is much larger than we have ever paid for treating vericose veins.

The question now confronts us as to whether it is right that we should assume all the added expense, or is it fair to expect the doctor to bear part of the loss when a case does not respond to his treatment and runs into a bill much higher than such cases usually do or should cost us.

You will more fully appreciate our absolute necessity for holding down these bills when I tell you that up to December 31, 1932, our loss at the Hawley plant amounted to $530.32. We paid the doctors in Oregon City for the Hawley Company $1632.40 up to the first of the year. If our staff physicians and specialists in Portland had done all their work for nothing, we would have about broken even.

Financial necessity therefore compels us to question bills that run higher than authorized or higher than the usual cost of any particular case.

The Wilhorn case has cost more than it ordinarily should. Our usual expense on vericose vein cases is
10329 not over $25.00. The excess over that amount in this case is $46.00. If we stand one-half of this excess amount, it would make our payment to you amount to $48.00. In view of all the circumstances, as outlined, do you think that would be a fair settlement? If you do, the

bill will be paid on that basis, and your cooperation will be very much appreciated.

Sincerely yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T KIRK
General Manager

WTK JW

10330 February 26, 1933

Industrial Hospital Association
Medical Arts Building
Portland, Oregon

Attention Mr. Kirk

Dear Mr. Kirk:

Replying to your letter regarding the charges for services to Lewis Wilhorn, I can appreciate your disturbance at the difference in the actual from the expected bill. In fact, it was considerable more than I anticipated.

My usual fee in private practice for varicose veins runs from $25 to $50 in those cases where it is not necessary to excise the internal saphenous, however, in view of the fact that you are being asked for more than you expected, and although I did considerably more work than I expected to do, I am perfectly willing to meet you half way and settle for the amount that you stated in your last letter.

Very truly yours,

DR. E. H. MCLEAN

EHM:RH

Defendants' Exhibit 2578

10331 (Letterhead of Industrial Hospital Association)

April 15, 1933

Dr. E. H. McLean
Oregon City
Oregon

Dear Dr. McLean:

We have been advised that Bud Simmons, an employee of the Crown Willamette Paper Company, has vericose veins which are bothering him at this time.

He made request that he be allowed to report to you for treatment, so we are writing the nurse at Crown Willamette Paper Company advising her that it is satisfactory for Mr. Simmons to report to you for examination.

After you have examined him, will you please send us a report as to what treatments will be required? Upon receipt of this report, we shall be pleased to advise you further regarding the case.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

By (Signed) V. TRULOVE

VT JW

10332 EDWARD H. McLEAN, M. D.
R. H. ENGELCKE, M. D.
OREGON CITY, OREGON

April 22-33

Industrial Hosp. Association
Portland Oregon.

Gentlemen:

Mr. R. (Bud) Simmons of West Linn reported to this office Wed. as agreed.

We find that he has varicose veins of the right leg below the knee. It is impossible to say definitely how many injections will be necessary, until we see what his reaction

is. However I believe that five treatments will be adequate, possibly less.

Very Truly Yours
Edward H. McLean

EHM:EBH.

10333 (Letterhead of Industrial Hospital Association)

April 29, 1933

Dr. E. H. McLean
Oregon City
Oregon

Dear Dr. McLean:

We are pleased to authorize not to exceed five treatments for the case of Bud Simmons, employee of the Crown Willamette Paper Company, who has varicose veins.

If you find that more than five treatments are going to be necessary, please write to us regarding the case again before proceeding with any additional treatments.

Very truly yours,
INDUSTRIAL HOSPITAL ASS'N.
By (Signed) V. TRULOVE

VT JW

Defendants' Exhibit 2579

10334 (Letterhead of Industrial Hospital Association)

November 3, 1933

Instructions to Physicians:

The Industrial Hospital Association has four forms of hospital tickets or treatment certificates in use. The services to which the employee is entitled is printed on the back of each ticket, but in order that the doctor may have a clearer understanding of the variations in the tickets we submit the following summary:

Blue ticket, labeled "Special Full Coverage A"—This ticket represents the most complete coverage or service

that the Association has. It applies to various chronic ailments, as well as to cases of acute sickness and injuries. The few exemptions are listed in paragraph numbered "2" on the back of the ticket. *But employees who have not been under the protection of the medical contract for six months are not entitled to services for chronic ailments. The attending physicians should not overlook that point.*

Yellow ticket, labeled "Special Coverage C"—This ticket is not full coverage. In addition to the exemptions in the full coverage contract, this ticket also exempts tuberculosis, all forms of cancer and diseases not common to both sexes. It limits hospital care to four months, and special nurses to one week. Hospital care is not provided for heart cases. Read the exemptions in paragraph numbered "2" on back of ticket.

White ticket, labeled "Limited Coverage", and old style blue ticket with no label—These tickets apply only to accidental injuries and acute sickness. They do not apply to any chronic conditions.

INDUSTRIAL HOSPITAL ASSOCIATION
Medical Arts Building
Portland, Oregon

Defendants' Exhibit 2580

10335 (Letterhead of Industrial Hospital Association)

November 16, 1933.

Dr. E. H. McLean,
Oregon City, Oregon.

Dear Dr. McLean:

In keeping with Dr. Moore's telephone conversation with you yesterday, regarding the case of Ed. Shaw, we are today writing Dr. Strickland suggesting that he call you in consultation on this case.

After you have examined the man, we will appreciate receiving a detailed report from you.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T KIRK
General Manager

WTK.T.

Dr. C. C. Moore
Industrial Hosp. Ass.
Portland, Oregon.

Dear Dr. Moore:

At your request I called on and examined Mr. Ed Shaw who is now under the care of Dr. Strickland.

His history is as follows: During last January he had pain and swelling in his left ankle. He saw Dr. Holt at that time but did not think he was relieved. In Feb. he became ill with pneumonia and was in the hospital two weeks under the care of Dr. Meissner. While hospitalized his ankle ceased to bother him. During March his left knee became swollen and painful and became progressively worse until Sept. During this time he was under the care of Dr. Albert Mount, and spent three weeks at Breitenbush Springs. On his return he felt that he was getting worse and called Dr. Strickland. He has been treated by aspiration of fluid, diathermy and calcium medication. He says that he has definitely improved.

On examination the left knee measures more than 1½ inches in circumference more than the right. There is distinct fluid wave. While there is marked thickening of the periarticular soft parts, I am sure there is also bony enlargement, though X-ray would be necessary to determine that definitely. On moving the joint there is marked crepitation as of villi or rice bodies. There is marked tenderness to pressure about the joint, most marked to the inner side over the articular cartilages. Extension is complete and flexion to right angle. I believe he has hypertrophic arthritis, etiology not known.

He has had rather marked varicose veins, which have been successfully treated by injection.

The general physical examination is essentially negative, except for moderately enlarged tonsils. Temperature and pulse are normal. Blood pressure 140 over 80.

From the medical standpoint I feel that he is getting rational treatment. He feels, and I am not sure that he is not right, that if he had had as vigorous treatment at the start his disability would have been less.

Defendants' Exhibit 2581

10337 (Letterhead of Industrial Hospital Association)

November 21, 1933

Drs. McLean & Steele,
Oregon City, Oregon.

Dear Doctors:

We are paying only one-half of the special nurse's bill in the Sheldon McKnight case and if possible we will not pay the remaining balance. However, we believe that if the nurse presses her claim she probably can legally collect from us for the reason that the responsibility for her employment rests with the attending physician and not with herself. We will not pay it if we can help it. The hospital bill in this case was also reduced to ward rates.

These reductions along with a few others that were made in some of the doctor bills have brought the total of the bills within the amount available so that we can now pay the bills in full and have a balance of $117.44 still left to the credit of the doctors. We are enclosing a statement which covers the month of October. Included in the statement are bills, covering services rendered in September, which were not received until after the September statement was sent out last month.

We wish to request again that you render bills as early in the month as possible covering services rendered during the preceding month. This will help us to get the statements out promptly by the 20th of the month.

Also, please give us the exact dates of treatments in each case instead of showing the period from the first of one month to the first of the next month. We must have the date of each treatment in order to allow a proper charge for the treatments given. The same thing applies to mileage outside of the city. Please show the number of miles, one way, for each residence visit.

Check in payment of your bills is enclosed.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

By (Signed) V. TRULOVE

VT:GW

Defendants Exhibit 2582

10338 (Letterhead of Industrial Hospital Association)

November 24, 1933

Drs. McLean & Steele,
Oregon City, Oregon.

Dear Doctors:

We have had complaint from one of the Paper Mills because we have not been making prompt reports, or in fact reports at all, of cases that were under treatment by some of the doctors in Oregon City. We have not been able to make report to the Paper Companies because we have not received reports from the doctors. You are one of the physicians who has not been making these reports.

In the future, will you please report to us weekly covering all cases under our contract which you have under treatment, and make immediate report to us following the first treatment of any serious case, so that we might be in position to fully cooperate with the Paper Mills.

Another point we wish to emphasize is that employees must obtain from the first aid nurse a hospital ticket before going to a doctor for treatment, except in emergency cases. We have been requested to enforce this rule and the only effective way to enforce it is to refuse to pay for treatments given to employees who do not comply with this requirement.

Will you please give your cooperation on both of these points?

We are enclosing a supply of weekly report blanks.

Very truly yours,

INDUSTRIAL HOSPITAL ASS'N.

(Signed) WILL T KIRK
General Manager

WTK•M